



by **vodafone**

VOXI:
Charges - Basic Info

Date:
02 / 05 / 2018

Version 1.8

At home or abroad, find out how much you'll pay to call, text and use data outside endless coverage.

UK call and text charges


Don't have an active VOXI plan, or calling a non-geographic or premium number? Here's what you'll pay. All these charges will come out of your top up credit.

A minimum one-minute call charge applies and calls are charged per minute thereafter **Cost a minute**

National, local (01, 02, 03) and other VOXI and Vodafone numbers	30p
Other mobile networks	30p
Calls to voicemail	30p
Charity numbers starting 0800 or 0808	Free
Freephone (0500)	45p
Personal numbers / calling cards (starting 07, but not UK mobile networks) (fixed fee in some cases)	45p
Call forwarding services (eg. 07744, 07755)	45p

Calls to non-geographic numbers beginning 08, 09 and 118 are split into two parts. The Vodafone access charge is the cost to connect the call. The cost of this is 45p per minute charged by the second with a one-minute minimum call charge. The rest of the amount is the service charge which is set by the service or organisation you are calling.



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UK messaging (message)

Cost per SMS

Standard text message (per 160 characters)

14p

Picture messaging (UK up to 300KB)

45p

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UK data usage

There are no pay as you go data charges on VOXI plans; you need to buy a VOXI plan or VOXI extra data to keep using data.



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International call and text charges

Charges for calling an international number from the UK, or from our Europe Zone.

Customers who do not want to buy our 100 international minutes extra can pay for international calls and texts out of their top up credit.

Zone	Type	Price per minute
CI/IOM	Both	45p
Zone 1	Both	1.5p
Zone 2	Landline	5p
Zone 2	Mobile	25p
Zone 3	Landline	5p
Zone 3	Mobile	25p
Zone 4	Landline	12p
Zone 4	Mobile	30p
Zone 5	Both	45p
Zone 6	Landline	12p
Zone 6	Mobile	30p
Zone 7	Both	45p

* Calls are charged per minute and subject to a one-minute minimum call charge.
International texts to all destinations are 24p



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Countries and zones – International calls

Destination	International zone
Afghanistan	Zone 5
Albania	Zone 6
Algeria	Zone 5
American Samoa	Zone 5
Andorra	Zone 2
Angola	Zone 5
Anguilla	Zone 5
Antigua and Barbuda	Zone 5
Argentina	Zone 4
Armenia	Zone 5
Aruba	Zone 5
Ascension Islands	Zone 5
Australia	Zone 3
Austria	Zone 2
Azerbaijan	Zone 5



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Destination	International zone
Bahamas	Zone 4
Bahrain	Zone 5
Bangladesh	Zone 3
Barbados	Zone 5
Belarus	Zone 5
Belgium	Zone 2
Belize	Zone 5
Benin	Zone 5
Bermuda	Zone 4
Bhutan	Zone 5
Bolivia	Zone 5
Bosnia and Herzegovina	Zone 7
Botswana	Zone 5
Brazil	Zone 4
British Virgin Islands	Zone 5



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Destination	International zone
Bulgaria	Zone 2
Burkina Faso	Zone 5
Burundi	Zone 5
Cambodia	Zone 5
Cameroon	Zone 5
Canada	Zone 5
Cape Verde	Zone 5
Cayman Islands	Zone 5
Central African Republic	Zone 5
Chad	Zone 5
The Channel Islands (Guernsey, Jersey)	Channel Islands
Chile	Zone 5
China	Zone 1
Colombia	Zone 5



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Countries and zones – International calls

Destination	International zone
Comoros	Zone 5
Congo, Democratic Republic of	Zone 5
Congo, People's Republic of	Zone 5
Cook Islands	Zone 5
Costa Rica	Zone 5
Croatia	Zone 2
Cuba	Zone 5
Cyprus	Zone 2
Czech Republic	Zone 2
Denmark (inc Faroe Islands)	Zone 2
Djibouti	Zone 5
Dominica	Zone 5
Dominican Republic	Zone 5
Ecuador	Zone 5
Egypt	Zone 4



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Destination	International zone
El Salvador	Zone 5
Equatorial Guinea	Zone 5
Estonia	Zone 2
Ethiopia	Zone 5
Falkland Islands	Zone 5
Fiji	Zone 5
Finland	Zone 2
France (inc Corsica)	Zone 2
French Polynesia	Zone 5
French Guiana	Zone 5
Gabon	Zone 5
Gambia	Zone 5
Georgia	Zone 5
Germany	Zone 2
Ghana	Zone 4



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Destination	International zone
Gibraltar	Zone 2
Greece	Zone 2
Greenland	Zone 5
Grenada	Zone 5
Guam	Zone 1
Guadeloupe	Zone 5
Guatemala	Zone 5
Guinea	Zone 5
Guinea-Bissau	Zone 5
Guyana	Zone 5
Haiti	Zone 5
Honduras	Zone 5
Hong Kong	Zone 3
Hungary	Zone 2
Iceland	Zone 2



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Countries and zones – International calls

Destination	International zone
India	Zone 1
Indonesia	Zone 5
Iran	Zone 5
Iraq	Zone 4
Ireland	Zone 2
Isle of Man	Channel Islands
Israel	Zone 4
Italy	Zone 2
The Ivory Coast (Côte d'Ivoire)	Zone 5
Jamaica	Zone 5
Japan	Zone 3
Jordan	Zone 5
Kenya	Zone 4
Kuwait	Zone 4
Kyrgyzstan	Zone 5



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Destination	International zone
Laos, Lao Peoples Democratic Republic	Zone 5
Latvia	Zone 2
Lebanon	Zone 4
Lesotho	Zone 5
Liberia	Zone 5
Libya	Zone 5
Liechtenstein	Zone 2
Lithuania	Zone 2
Luxembourg	Zone 2
Macau	Zone 5
Macedonia	Zone 5
Madagascar	Zone 5
Madeira	Zone 2
Malawi	Zone 5



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Destination	International zone
Malaysia	Zone 4
Maldives*	Zone 5
Mali	Zone 5
Malta	Zone 2
Mariana Islands	Zone 1
Martinique	Zone 5
Mauritania	Zone 5
Mauritius	Zone 5
Mayotte	Zone 5
Mexico	Zone 5
Moldova	Zone 5
Monaco	Zone 2
Mongolia	Zone 5
Montenegro	Zone 3
Montserrat	Zone 5



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Destination	International zone
Morocco	Zone 5
Mozambique	Zone 5
Myanmar	Zone 5
Namibia	Zone 5
Nauru	Zone 5
Nepal	Zone 5
Netherlands	Zone 2
New Caledonia	Zone 5
New Zealand	Zone 3
Nicaragua	Zone 5
Niger	Zone 5
Nigeria	Zone 3
Norway	Zone 2
Oman	Zone 5
Pakistan	Zone 4



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Destination	International zone
Palestine	Zone 5
Panama	Zone 5
Papua New Guinea	Zone 5
Paraguay	Zone 5
Peru	Zone 5
Philippines	Zone 4
Poland	Zone 2
Portugal	Zone 2
Puerto Rico	Zone 5
Qatar	Zone 5
Reunion	Zone 5
Romania	Zone 2
Russia	Zone 3
Rwanda	Zone 5
Saint Helena	Zone 5



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Destination	International zone
Samoa	Zone 5
San Marino	Zone 2
Sao Tome And Principe	Zone 5
Saudi Arabia	Zone 4
Senegal	Zone 5
Serbia	Zone 4
Seychelles	Zone 5
Sierra Leone	Zone 5
Singapore	Zone 3
Sint Eustatius (Netherland Antilles)	Zone 5
Sint Maarten	Zone 1
Slovakia	Zone 2
Slovenia	Zone 2
Solomon Islands	Zone 5
Somalia	Zone 5



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Destination	International zone
South Africa	Zone 3
South Korea	Zone 4
South Sudan	Zone 5
Spain (inc Balearic Islands)	Zone 2
Sri Lanka	Zone 4
St Kitts and Nevis	Zone 5
St Lucia	Zone 5
St Vincent	Zone 5
Suriname	Zone 5
Swaziland	Zone 5
Sweden	Zone 2
Switzerland	Zone 2
Syria	Zone 5
Taiwan	Zone 4
Tajikistan	Zone 5



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Destination	International zone
Tanzania	Zone 5
Thailand	Zone 3
Timor Leste*	Zone 5
Togo	Zone 5
Tonga	Zone 5
Trinidad and Tobago	Zone 4
Tunisia	Zone 5
Turkey	Zone 2
Turkmenistan	Zone 5
Turks and Caicos	Zone 5
Uganda	Zone 5
Ukraine	Zone 4
United Arab Emirates	Zone 4
United States of America	Zone 1
Uruguay	Zone 5



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Destination	International zone
US Virgin Islands	Zone 5
Uzbekistan	Zone 5
Vanuatu	Zone 5
Venezuela	Zone 5
Vietnam	Zone 5
Yemen	Zone 5
Zambia	Zone 5
Zimbabwe	Zone 5



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Charges for using your phone while roaming from 10th December 2017

Please note: charges for making a call are for calls to the UK, or within the country you're visiting.

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Zone	Make a call* (per minute)	Send a text (per message)	Data (per MB)	Receiving a call* (per minute)	Send a picture or video message (per message)
Europe Zone	UK rates, or usage taken from your VOXI plan or extras			Free	55p
Rest of World Zone 1	60p	8p	12p	36p	66p
Rest of World Zone 2	£1.20	30p	60p	72p	
Rest of World Zone 3	£2.40	60p	£1.80	£1.56	
Rest of World Zone 4			£7.20	£1.80	
Airlines					
Maritime			X		

* Calls are charged per minute with a one-minute minimum call charge.



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Charges for calling a destination outside the country you are visiting, excluding the UK, from 10th December 2017

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		Roaming zone of country you are calling				
		Europe Zone	Rest of World Zone 1	Rest of World Zone 2	Rest of World Zone 3	Rest of World Zone 4
Roaming zone of country you're calling from*	Europe Zone	UK rates, or usage taken from your VOXI plan or extras	Standard VOXI international rates as if calling from the UK			
	Rest of World Zone 1	£1.00	60p	£1.50	£1.50	£1.50
	Rest of World Zone 2	£1.20	£1.50	£1.20	£1.50	£1.50
	Rest of World Zone 3	£2.40	£2.40	£2.40	£2.40	£2.40
	Rest of World Zone 4	£2.40	£2.40	£2.40	£2.40	£2.40

* Calls are charged per minute and subject to a one-minute minimum call charge.



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Countries and zones - Roaming

Destination	Roaming zone
Afghanistan	Rest of World Zone 1
Albania	Rest of World Zone 1
Algeria	Rest of World Zone 2
American Samoa	Rest of World Zone 2
Andorra	Rest of World Zone 3
Angola	Rest of World Zone 4
Anguilla	Rest of World Zone 1
Antigua and Barbuda	Rest of World Zone 1
Argentina	Rest of World Zone 1
Armenia	Rest of World Zone 1
Aruba	Rest of World Zone 1
Ascension Islands*	Rest of World Zone 4
Australia	Rest of World Zone 1
Austria	Europe Zone
Azerbaijan	Rest of World Zone 1
Azores	Europe Zone
Bahamas	Rest of World Zone 1
Bahrain	Rest of World Zone 1
Bangladesh	Rest of World Zone 1
Barbados	Rest of World Zone 1
Belarus	Rest of World Zone 2
Belgium	Europe Zone
Belize	Rest of World Zone 4
Benin	Rest of World Zone 1
Bermuda	Rest of World Zone 1
Bhutan	Rest of World Zone 1



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Destination	Roaming zone
Bolivia	Rest of World Zone 2
Bonaire	Rest of World Zone 1
Bosnia and Herzegovina	Rest of World Zone 1
Botswana	Rest of World Zone 1
Brazil	Rest of World Zone 1
British Virgin Islands	Rest of World Zone 1
Bulgaria	Europe Zone
Burkina Faso	Rest of World Zone 1
Burundi	Rest of World Zone 3
Cambodia	Rest of World Zone 1
Cameroon	Rest of World Zone 1
Canada	Rest of World Zone 1
Canary Islands	Europe Zone
Cape Verde	Rest of World Zone 2
Cayman Islands	Rest of World Zone 1
Central African Republic	Rest of World Zone 1
Chad	Rest of World Zone 1
Channel Islands	Europe Zone
Chile	Rest of World Zone 1
China	Rest of World Zone 1
Colombia	Rest of World Zone 1
Comoros*	Rest of World Zone 4
Congo, Democratic Republic of	Rest of World Zone 1
Congo, People's Republic of	Rest of World Zone 1
Cook Islands*	Rest of World Zone 4
Costa Rica	Rest of World Zone 1



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Destination	Roaming zone
Croatia	Europe Zone
Cuba*	Rest of World Zone 4
Curacao	Rest of World Zone 1
Cyprus	Europe Zone
Czech Republic	Europe Zone
Denmark (inc Faroe Islands)	Europe Zone
Djibouti	Rest of World Zone 4
Dominica	Rest of World Zone 1
Dominican Republic	Rest of World Zone 1
Ecuador	Rest of World Zone 1
Egypt	Rest of World Zone 1
El Salvador	Rest of World Zone 1
Equatorial Guinea	Rest of World Zone 4
Estonia	Europe Zone
Ethiopia*	Rest of World Zone 4
Falkland Islands*	Rest of World Zone 4
Fiji	Rest of World Zone 1
Finland	Europe Zone
Finland	Europe Zone
France (inc Corsica)	Europe Zone
French Polynesia	Rest of World Zone 1
French Guiana	Europe Zone
Gabon	Rest of World Zone 1
Gambia	Rest of World Zone 2
Georgia	Rest of World Zone 1
Germany	Europe Zone



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Destination	Roaming zone
Ghana	Rest of World Zone 1
Gibraltar	Europe Zone
Greece	Europe Zone
Greenland	Rest of World Zone 4
Grenada	Rest of World Zone 1
Guam	Rest of World Zone 1
Guadeloupe	Europe Zone
Guatemala	Rest of World Zone 1
Guernsey	Europe Zone
Guinea	Rest of World Zone 2
Guinea-Bissau	Rest of World Zone 2
Guyana	Rest of World Zone 1
Haiti	Rest of World Zone 1
Honduras	Rest of World Zone 1
Hong Kong	Rest of World Zone 1
Hungary	Europe Zone
Iceland	Europe Zone
India	Rest of World Zone 1
Indonesia	Rest of World Zone 1
Iran	Rest of World Zone 1
Iraq	Rest of World Zone 1
Ireland	Europe Zone
Isle of Man	Europe Zone
Israel	Rest of World Zone 1
Italy	Europe Zone
Ivory Coast	Rest of World Zone 1



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Destination	Roaming zone
Jamaica	Rest of World Zone 1
Japan	Rest of World Zone 1
Jersey	Europe Zone
Jordan	Rest of World Zone 1
Kazakhstan	Rest of World Zone 1
Kenya	Rest of World Zone 1
Kuwait	Rest of World Zone 1
Kyrgyzstan	Rest of World Zone 2
Laos	Rest of World Zone 1
Latvia	Europe Zone
Lebanon*	Rest of World Zone 4
Lesotho	Rest of World Zone 1
Liberia	Rest of World Zone 2
Libya	Rest of World Zone 3
Liechtenstein	Europe Zone
Lithuania	Europe Zone
Luxembourg	Europe Zone
Macau	Rest of World Zone 1
Macedonia	Rest of World Zone 1
Madagascar	Rest of World Zone 1
Madeira	Europe Zone
Malawi	Rest of World Zone 2
Malaysia	Rest of World Zone 1
Maldives*	Rest of World Zone 4
Mali	Rest of World Zone 3



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Destination	Roaming zone
Malta	Europe Zone
Martinique	Europe Zone
Mauritania	Rest of World Zone 2
Mauritius	Rest of World Zone 2
Mayotte	Europe Zone
Mexico	Rest of World Zone 1
Moldova	Rest of World Zone 1
Monaco	Europe Zone
Mongolia	Rest of World Zone 1
Montenegro*	Rest of World Zone 1
Montserrat	Rest of World Zone 1
Morocco	Rest of World Zone 1
Mozambique	Rest of World Zone 1
Myanmar	Rest of World Zone 1
Namibia	Rest of World Zone 2
Nepal	Rest of World Zone 3
Netherlands	Europe Zone
New Caledonia*	Rest of World Zone 4
New Zealand	Rest of World Zone 1
Nicaragua	Rest of World Zone 1
Niger*	Rest of World Zone 1
Nigeria	Rest of World Zone 1
Norway	Europe Zone
Oman	Rest of World Zone 1
Pakistan	Rest of World Zone 1
Palestine	Rest of World Zone 1



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Destination	Roaming zone
Panama	Rest of World Zone 1
Papua New Guinea	Rest of World Zone 1
Paraguay	Rest of World Zone 1
Peru	Rest of World Zone 1
Philippines	Rest of World Zone 1
Poland	Europe Zone
Portugal	Europe Zone
Puerto Rico	Rest of World Zone 1
Qatar	Rest of World Zone 1
Reunion	Europe Zone
Romania	Europe Zone
Russia	Rest of World Zone 1
Rwanda	Rest of World Zone 1
Saba (Netherlands Antilles)	Rest of World Zone 1
Saint Helena	Rest of World Zone 4
Saint Martin	Europe Zone
Samoa Western	Rest of World Zone 1
San Marino	Europe Zone
Sao Tome And Principe	Rest of World Zone 3
Saudi Arabia	Rest of World Zone 1
Senegal	Rest of World Zone 2
Serbia	Rest of World Zone 1
Seychelles	Rest of World Zone 1
Sierra Leone	Rest of World Zone 2
Singapore	Rest of World Zone 1
Sint Eustatius (Netherland Antilles)	Rest of World Zone 1



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Destination	Roaming zone
Sint Maarten	Rest of World Zone 1
Slovakia	Europe Zone
Slovenia	Europe Zone
Solomon Islands	Rest of World Zone 1
Somalia*	Rest of World Zone 4
South Africa	Rest of World Zone 1
South Korea	Rest of World Zone 1
South Sudan	Rest of World Zone 1
Spain (inc Balearic Islands)	Europe Zone
Sri Lanka	Rest of World Zone 1
St Kitts and Nevis	Rest of World Zone 1
St Lucia	Rest of World Zone 1
St Vincent	Rest of World Zone 1
Suriname	Rest of World Zone 1
Swaziland	Rest of World Zone 1
Sweden	Europe Zone
Switzerland	Europe Zone
Syria*	Rest of World Zone 4
Taiwan	Rest of World Zone 1
Tajikistan	Rest of World Zone 1
Tanzania	Rest of World Zone 1
Thailand	Rest of World Zone 1
Timor Leste*	Rest of World Zone 4
Togo	Rest of World Zone 1
Tonga	Rest of World Zone 1
Trinidad and Tobago	Rest of World Zone 1



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Countries and zones

Destination	Roaming zone
Tunisia	Rest of World Zone 3
Turkey	Europe Zone
Turkmenistan	Rest of World Zone 4
Turks and Caicos	Rest of World Zone 1
Uganda	Rest of World Zone 1
Ukraine	Rest of World Zone 1
United Arab Emirates	Rest of World Zone 1
United States of America	Rest of World Zone 1
Uruguay	Rest of World Zone 1
US Virgin Islands	Rest of World Zone 1
Uzbekistan	Rest of World Zone 1
Vanuata	Rest of World Zone 1
Vatican City	Europe Zone
Venezuela	Rest of World Zone 1
Vietnam	Rest of World Zone 1
Yemen	Rest of World Zone 1
Zambia	Rest of World Zone 1
Zimbabwe	Rest of World Zone 2

* Data services are not supported in these destinations.

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